SHARP Society for Human Rights & Prisoners' Aid (SHARP) Pakistan

Invitation to bid Procurement of Office Supplies

ITB No:	Ref: SH/ITB/2025/0001			
Tender Title:	Procurement of Office Supplies		Procurement of Office Supplies	
Publication Date	11 th June 2025			
Bid closing date & Time:	26 th June 2025 1100Hours			
Bid opening Date:	26 th June 2025			

Dear Concern,

Subject: Invitation to bid For **Procurement of Office Supplies**

1. Society for Human Rights and Prisoners' Aid is a non-governmental organization registered under the Voluntarily Social Welfare Registration and Control Ordinance, 1961 vide registration # VSWA/ICT/300. The organization is working on human rights, Gender base violence and empowerment of marginalized youth since 1999 in all over Pakistan.

You are requested to submit a bid for the provision of IT Equipment

To enable you to submit a proposal, please find enclosed.

- 2. Annex-I: Introduction to SHARP-PAKISTAN
- 3. Annex-II: Description of required services & Price Proposal
- 4. Annex-III: Bidder Check List Form
- 5. Annex-IV: BIDDER'S QUESTIONNAIRE
- 6. Annex-V: BIDDER'S ETHICAL DECLARATION
- 7. Annex-VI: Vendor registration form
- 8. Annex-VII: Details of Evaluation
- 9. Annex-VIII: Technical Details of Items
- 10. Annex IX: GENERAL Terms and conditions

This letter is not to be construed in any way as an offer to contract with your company.

Manner of Submission:

Your proposal should be prepared in English.

Your proposal shall comprise a Single-Stage: Two-Envelope

The bid must be submitted in original, two sealed envelopes simultaneously, one containing the technical proposal and the other the price proposal, enclosed together in an outer single envelope.

Technical Envelope:

- Bid Security
- Tender Document(ANNEX I to Annex IX except Annex II)
- Company Profile (Certificates NTN, Registration)
- Past Performances
- Bank Statement / Audit Reports
- Annex VIII

Financial Envelopes

Annex-II: Description of required services & Price Proposal Price Proposal on Company Letter Head

Society for Human Rights and Prisoners' Aid (SHARP-Pakistan) House No. 68C,2A, Sahibzada Abdul Qayum Road University Town Peshawar Land Line: 091-5702102

The tender will be conducted using SHARP standard bidding documents, open to all qualified suppliers and service providers. The Bidding Documents in English and free of cost can be downloaded at www.sharp-pakistan.org.

Bids must be submitted in sealed envelope on or before on 26th June 1100 Hours by hand or through courier at Address:

House No. 68C,2A, Sahibzada Abdul Qayum Road University Town Peshawar Land Line: 091-5702102

Your offer must be accompanied by Rs.150,000 (Bid Security) in the form of Demand Draft in favor of SHARP (Society for Human Rights and Prisoners' Aid).Without Bid Security bid will not be considered. (Bid Security) must be in Technical Envelope.

The successful bidder will be required to submit 5% of "The Purchase Order's" Amount as performance security before the award of the contract.

Please note that the cost of preparing a proposal and of negotiating a contract, including any related travel, is not reimbursable and cannot be included as a direct cost of the assignment.

Description of the Firm and Firm's qualifications:

- 11. Registration of Business: (NTN, STRN, Form H, Incorporation Certificate, whichever is applicable)
- 12. Registration with tax authorities and name appearing active tax payer list of FBR.
- 13. Earnest Money: Your offer must be accompanied by Rs.150,000/- (Bid Security)in the form of a Demand Draft in favor of SHARP (Society for Human Rights and Prisoners' Aid). Without Bid Security bid will not be considered. Demand Drafts from unsuccessful bidders will be returned to the respective suppliers as soon as possible whereas the earnest money from the successful suppliers will be retained until completion of work.
- 14. Bidder Check List Form
- 15. Bidder's Questionnaire
- 16. Bidder's Ethical Declaration
- 17. Vendor registration form

Financial Component:

Your separate financial component must contain an overall quotation in PKR inclusive of all applicable taxes as per government applicable laws. In addition, the component must cover all the services to be provided mentioned in Annex II

Note: SHARP payments terms are within 07 days after receipt of documents in order.

Yours faithfully,

CEO SHARP - Pakistan

Annex-I

Introduction to SHARP-PAKISTAN

Society for Human Rights and Prisoners Aid (SHARP), is a Non-Profitable, Non-Political, and Non-Governmental Organization (NGO) registered with the Voluntary Social Welfare Agencies, Islamabad Capital Territory under Registration and Control Ordinance 1961 (XLVI of 1961). It got Registration No. VSWA/ICT/300 on 11th March 1999.

Society for Human Rights and Prisoners' Aid (SHARP) is striving for a human rights-friendly Pakistan since 1999 by working for the well-being of vulnerable segments of society through various means, by it advocacy, community services, capacity building, emergency response and etc. SHARP has had experience of working with various population groups (refugees, IDPs, women, street children etc.) in different thematic areas including Protection, Child Protection, Emergency Response, Advocacy, Education, Infrastructure development, health, and other rights-based approaches throughout the country.

All the initiatives carried out by SHARP focus on ensuring equal opportunities for the deprived segments of society through improved access to justice. SHARP concentrates on building capacities, ensuring promotion of human rights and access to justice by developing linkages and narrowing the gap between the deprived sections of the society and government institutions like law enforcement agencies, police, judiciary, government machinery, and the national and international humanitarian community that are responsible for providing justice and ensuring rights of the poor and needy segments of the society.

Geographical coverage:

SHARP advocates the rights of deserving and distressed individuals and communities across Pakistan. The ongoing interventions in the thematic areas of protection, child protection, livelihoods and education are being carried out in Islamabad capital territory, Punjab, Khyber Pakhtunkhwa (KPK), Sindh and Azad Kashmir, which are managed through the field offices in the locations. The head office of SHARP is based in Islamabad.

Population of concern:

SHARP is an ardent advocate of diversity and therefore, believes in mainstreaming age, gender and diversity (AGD) in all its interventions. The areas of expertise held by SHARP are in the thematic areas of protection, child protection, women empowerment, livelihoods, education and emergency response. And SHARP indiscriminately responds to the needs of affected population.

Organizational response strategy:

SHARP recognizes the current Human Rights state in Pakistan and keeping in view the current rights-based approaches prevalent within our country; SHARP has developed a three-pronged strategy to deal with the adverse socio-economic and politico-legal situation in Pakistan. These are as follows:

- 18. Carrying out community and policy advocacy for the population of concern
- 19. Developing strategic partnerships with the likeminded stakeholders
- 20. Carrying out service delivery and capacity building initiatives

Annex-II:

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Description of required services & Price Proposal

SHARP(Society for Human Rights & Prisoners' Aid), is inviting suppliers under open tender process for the purchase of the following items

Sr.No	Specification	Estimated Qty	Delivery deadline	Rate
1	Complete Distribution List is Attached with tender (Soft File is also available at www.sharp-pakistan.org		Within 07 days of the award	

Delivery Location

Denve	TY LOCATION			
Sr.	Duty Station	Delivery Location		
1	Islamabad	Office No. 17, Service Road, Sector I-11/3, Islamabad.		
2	Lahore	House # 365, Pak Block, Allama Iqbal Town Lahore.		
3	Mianwali	House # 5-A, Rehman Street. Usama Garden, near Muslim Colony, Mianwali.		
4	Karachi	House # B-204/A, Block-10, K.D.A Scheme No. 24 Gulshan-e-Iqbal, Karachi.		
5	Peshawar LOP	Gandapur House # 68-C2-A Sahibzada Abdul Qayum Road University Town Peshawar.		
6	Peshawar RDC	Jamal uddin Afghani Road House# 13 near Momin Masjid University Town Peshawar.		
7	Kohat	House No. 82, Sector-9, Phase-1, KDA, Kohat.		
8	Mardan	House No. 162, Street 05, Sector-K, Sheikh Maltoon Town, Mardan.		
9	Haripur	Abdul basit house Qureshi villas Naseem Town, opposite university road, main Hattar		
		Road, Haripur.		
10	Timergarah	Ejaz House, Andari road near education office balambat colony, Timergara.		

Complete Distribution List is Attached with tender (Soft File is also available at <u>www.sharp-pakistan.org</u>

You must deliver these items to the appropriate Offices in the correct quantity, items should be in a proper packaging. The expense of transportation must be included in your financial proposal

Annex-III:

BIDDER'S CHECK LIST

Before sending your BIDDING DOCUMENTS, please check that each of the following ITEM is complete and respect the following criteria :

Description		filled in der	Procure	ement Con	ly (to be filled in by nmittee)
		ed No	Present Yes	No	Comments
1.An original and one copy of the bid have been provided (compulsory)	Yes				
 Technical Details of items Like Model, Make, Specs, warranty, Color picture of Item Offer Form is attached, filled, signed and stamped by the supplier. (compulsory) 					
4. The prices in the Offer Form are in PKR or in other currency (compulsory)					
5. Vendor Registration form (Compulsory)					
6. Bidders Questionnaire Form is attached, filled, signed and stamped by the supplier. (compulsory)					
7. Bidder's Ethical Declaration is attached, filled, signed and stamped by the supplier. (compulsory)					
8. The Bidding documents are filled in English.					
9. ANNEXES – Proofs of past performances in a similar field of activity (e.g. past deliveries of similar items) are provided					
10. ANNEXES – A Copy of Company registration documents and license are included					
11. ANNEX (VIII) filled and Sample shared					
12. Bank Statement / Audit Reports Attached					

Name & Position of Bidder's authorized representative

Authorized signature

Annex-IV:

BIDDER'S QUESTIONNAIRE

A. Company Name:					
 B. Company Owner(s) / Partners full names: 1 2 3 4 D. Additional Information about the Control of Registration: 2 Company Type / Profession as per Registration: 	Tender: Complete Position in the Signature: e Company:				
2 Company Type / Profession as per Registration: 3 Full Name of the Three Company Representatives: Name Position Location Mobile Number Amount Image: Company Telephone Number: 4 Total number of full time employees: 5 Company Telephone Number: 6 Company Fax Number: 7 Email Address: 8 Have you worked with NGOs before? If Yes, please list them with detailed information: Image: Company Telephone Number: 9 Have you worked on similar types of projects before? If Yes, please list them below with detailed information (if needed please provide a separate list): Image: Company Telephone Number: 0 Image: Company Telephone Number: Image: Company Telephone Number: 10 Bank Accounts: Image: Company Telephone Number: Image: Company Telephone Number: 0 Image: Company Telephone Number: Image: Company Telephone Number: 9 Have you worked on similar types of projects before? If Yes, please list them below with detailed information (if needed please provide a separate list): Image: Company Telephone Number: 10 Bank Accounts: Image: Company Telephone Number: Image: Company Telephone Number: 10 Bank Accounts: Image: Company Telephone Number: Image: Company Telephone Number:					
11Registration with Government like NTN/STRN.(Please mention yes or no only)12. Previous experience in similar product/services					
 (Please mention yes or no only) 13. Do the offered specifications substar (Please mention yes or no only) 14. Delivery timeline acceptable (07 days 	-	n to the required spo	ecifications :		

E. Past Performances: 1Contract Award History Please share the last supply contracts awarded by your company since 2021 up to now

No	Project Description	Location	Partner Name	Duration	Project (USD)	Cost
1						
2						
3						
4						
5						

2Company Assets as of January 1st [year]:

Please list your Company main assets (machine, equipment, premises & warehouses, trucks & heavy machines, production center, etc)

No	Description	Location/Address	Quantity
1			
2			
3			
4			
5			
	·	·	

I undersigned, certify that I am the designated legal representative of this Company, that the information provided above is correct and I am aware of the fact that I will be held responsible for providing false information.

I declare and certify that the information above is true and accurate to the best of my knowledge. I understand and accept any false or inaccurate information may result in the cancellation of any offer made by the Bidder, even if discovered later.

Name

Position:

Signature & Stamp:

Date:

Annex-V:

BIDDER'S ETHICAL DECLARATION

Code of Conduct:

1. Labour Standards

The labour standards in this code are based on the conventions of the International Labour Organisation (ILO).

21. Employment is freely chosen

There is no forced, bonded or involuntary prison labour. Workers are not required to lodge `deposits' or their identity papers with the employer and are free to leave their employer after reasonable notice.

22. Freedom of association and the right to collective bargaining are respected

Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively. The employer adopts an open attitude towards the legitimate activities of trade unions. Workers representatives are not discriminated against and have access to carry out their representative functions in the workplace. Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

23. Working conditions are safe and hygienic

A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. Workers shall receive regular and recorded health and safety training, and such training shall be repeated for new or reassigned workers. Access to clean toilet facilities and potable water and, if appropriate, sanitary facilities for food storage shall be provided. Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. The company observing the standards shall assign responsibility for health and safety to a senior management representative.

24. Child Labour shall not be used

There shall be no new recruitment of child labour. Companies shall develop or participate in and contribute to policies and programmes, which provide for the transition of any child found to be performing child labour to enable her/him to attend and remain in quality education until no longer a child. Children and young people under 18 years of age shall not be employed at night or in hazardous conditions. These policies and procedures shall conform to the provisions of the relevant International Labour Organisation (ILO) standards.

25. Living wages are paid

Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmarks. In any event wages should always be high enough to meet basic needs and to provide some discretionary income. All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment, and about the particulars of their wages for the pay period concerned each time that they are paid. Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the express and informed permission of the worker concerned. All disciplinary measures should be recorded.

26. Working hours are not excessive

Working hours comply with national laws and benchmark industry standards, whichever affords greater protection. In any event, workers shall not on a regular basis be required to work in excess of the local legal working hours. Overtime shall be voluntary, shall not exceed local legal limits, shall not be demanded on a regular basis and shall always be compensated at a premium rate.

27. No discrimination is practised

There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

28. Regular employment is provided

To every extent possible work performed must be on the basis of a recognised employment relationship established through national law and practice. Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of

labour-only contracting, sub-contracting or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

29. No harsh or inhumane treatment is allowed

Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

B. Environmental Standards

Suppliers should as a minimum comply with all statutory and other legal requirements relating to the environmental impacts of their business. Detailed performance standards are a matter for suppliers, but should address at least the following:

30. Waste Management

Waste is minimised and items recycled whenever this is practicable. Effective controls of waste in respect of ground, air, and water pollution are adopted. In the case of hazardous materials, emergency response plans are in place.

31. Packaging and Paper

Undue and unnecessary use of materials is avoided, and recycled materials used whenever appropriate.

32. Conservation

Processes and activities are monitored and modified as necessary to ensure that conservation of scarce resources, including water, flora and fauna and productive land in certain situations.

33. Energy Use

All production and delivery processes, including the use of heating, ventilation, lighting, IT systems and transportation, are based on the need to maximise efficient energy use and to minimise harmful emissions.

34. Safety precautions for transport and cargo handling

All transport and cargo handling processes are based on the need to maximise safety precautions and to minimise poential enjuries to SHARP beneficiaries and staff as well as the suppliers's employees or those of its subcontractors.

C. Business Behaviour

The conduct of the supplier should not violate the basic rights of SHARP's beneficiaries.

The supplier should not be engaged

- 35. in the manufacture of arms
- 36. in the sale of arms to governments which systematically violate the human rights of their citizens; or where there is internal armed conflict or major tensions; or where the sale of arms may jeopardise regional peace and security.

37.

D. SHARP procurement rules and regulations

Suppliers should comply with SHARP procurement rules and regulations outlines in SHARP's Logistics Manual Version 1.3. or above. In particular, SHARP's procurement policy set out in Section 2.1 and 2.4. (contract awarding). By doing so, Suppliers acknowledge that they do not find themselves in any of the situations of exclusion as referred to under section 2.4.2.

Operating Principles

The implementation of the Code of Conduct will be a shared responsibility between SHARP and its suppliers, informed by a number of operating principles, which will be reviewed from time to time.

SHARP will:

- 38. Assign responsibility for ensuring compliance with the Code of Conduct to a senior manager.
- 39. Communicate its commitment to the Code of Conduct to employees, supporters and donors, as well as to all suppliers of goods and services.
- 40. Make appropriate human and financial resources available to meet its stated commitments, including training and guidelines for relevant personnel.
- 41. Provide guidance and reasonable non-financial support to suppliers who genuinely seek to promote and implement the Code standards in their own business and in the relevant supply chains, within available resources.
- 42. Adopt appropriate methods and systems for monitoring and verifying the achievement of the standards.
- 43. Seek to maximise the beneficial effect of the resources available, e.g. by collaborating with other NGOs, and by prioritising the most likely locations of non-compliance.

SHARP expects suppliers to:

- 44. Accept responsibility for labour and environmental conditions under which products are made and services provided. This includes all work contrSHARP or sub-contrSHARP and that conducted by home or other out-workers.
- 45. Assign responsibility for implementing the Code of Conduct to a senior manager.
- 46. Make a written Statement of Intent regarding the company's policy in relation to the Code of Conduct and how it will be implemented, and communicate this to staff and suppliers as well as to SHARP.

Both parties will

- 47. require the immediate cessation of serious breaches of the Code and, where these persist, terminate the business relationship.
- 48. Seek to ensure all employees are aware of their rights and involved in the decisions which affect them.
- 49. Avoid discriminating against enterprises in developing countries.
- 50. Recognise official regulation and inspection of workplace standards, and the interests of legitimate trades unions and other representative organisations.
- 51. seek arbitration in the case of unresolved disputes.

Qualifications To The Policy Statement

The humanitarian imperative is paramount. Where speed of deployment is essential in saving lives, SHARP will purchase necessary goods and services from the most appropriate available source.

SHARP can accept neither uncontrolled cost increases nor drops in quality. It accepts appropriate internal costs but will work with suppliers to achieve required ethical standards as far as possible at no increase in cost or decrease in quality.

I undersigned [tenderer's name], agree to adopt the above Code of Conduct and to commit to comply with the labour and environmental standards specified, both in my own company and those of my suppliers.

Name & Position of Tenderer's authorized representative

Authorized signature

Annex-VI: VENDOR REGISTRATION FORM –ANNEX VI				
Section 1: Company Details and General Information				
1. Name of Company:				
2.Street Address:	3. P.O. Box and Mailing Address:			
Postal Code: City:	Country:			
4.Tel:	5. Fax:			
6.Email:	7. WWW Address:			
8.Contact Name and Title:				
9.Email:				
10.Parent Company (Full legal / officially registered compared compa	any name):			
11.Subsidiaries, Associates - name, city, country (attach a				
12.International Offices/Representation (Countries wher	e the Company has local Offices/Representation):			
13. Type of Business (Mark one only):				
Corporate/ Limited: P	artnership: Other (specify):			
14. Nature of Business:				
Manufacturer: Authorised Agent: Trader:	Consulting Company: Other (specify):			
15.Year Established:	16.Number of Full-time Employees:			
17.Licence no./State where registered:	18.VAT No./Tax I.D:			
19.Technical Documents available in:				
English French Spanish Russian Ara	bic Chinese Other (specify)			
20. Working Languages:				
English French Spanish Russian Ara	bic Chinese Other (specify)			

Sectior	2: Banking Information					
21.	Bank Name:		2	2.Brand	ch Name:	
23.	Branch Address:	24.Te	l. nı	umber:		
25. Numbe	Fax number: er:			26.	Bank	Account
27.	Account Name:	28	3.	Accou	int currency:	
29.	Swift/Bank Identifier Code (BIC):					
30.	International Bank Account Numbe	r (IBAN):				
31.	Routing Bank details (if applicable)	: full details to be provide	ed a	s per al	oove	
Section	3: Technical Capability and Informa	tion on Goods / Services	Off	ered		
32Qu Certific	ality Assurance Certification (e.g. I cate):	SO 9000 or Equivalent)	(pl	ease p	rovide a Copy	y of your latest
33.For	Goods only, do those offered for sup	oply conform to National	/Int	ernatio	nal Quality Sta	indards?
Yes [No					
34. Li	st below up to a maximum of ten (10	0) of your core Goods/Se	rvic	es offei	red:	
Descrip	otion (one Line for each Item)	National/International	Qua	ality Sta	ndard to whic	h Item conforms

Section 4: Experience			
35. Annual Value of Total Sa	es for the last 2 Years:		
Year : PKR	Year P	KR	
36. Annual Value of Export S	ales for the last 3 Years: If a	pplicable	
Year : PKR PKR	Year P	KR	Year
52. If available, please p	ovide a copy of the compar	ny's latest annual or	audited Financial Report.
Do you have outstanding ban concern? Yes No	kruptcy, judgment or pendi	ng legal action that o	could impair operating as a going
Section 5: Official not to bene	efit		
	tolerance" that strictly pre-	ohibits the accepta	erstood and will comply with the ince of any type of gift and/or is. Please confirm.
Yes No Company may have with	Any breach of this clau	ise may lead to the	termination of all contracts your
	Name: Functional Title: Signature: Date:		
	Please courier the comple SHARP P House no 68C, 2A Sahibza Universit Pesha Tel+92 91-	akistan ada Abdul Qayum Ro y Town war	

Annex VII: DETAILS OF THE EVALUATION

To be responsive offers must contain all information required as described above. Responsive offers will be subjected to technical evaluation and financial evaluation. The offers will be evaluated as per below-standard criteria and scoring.

Technical Evaluation : 50% Financial Evaluation: 50%

		Marks					
Description				Total Marks			
	Yes	Marks	Obtained	07			
 An original and one copy of the bid document have been provided 		01		07			
2. A Copy of Company registration documents and license are included		02 02					
 Tax Registration Certificate attached NTN – STRN 		01					
 4. Authorization Letter on Company Letter head "Bidder's authorized representative" 5. Company Website Details 		01					
		10		15			
 6. Sample Shared (Annex VIII) 7. Vendor Registration form 8. Bidders Questionnaire Form is attached, 		03					
filled, signed and stamped by the supplier. 9. Bidder's Ethical Declaration is attached,		01					
filled, signed and stamped by the supplier		01					
10. Proofs of past performances in a similar field of activity (e.g. past deliveries of similar items)		15		05 (01-03 Purchase Orders = 05) (04-07 Purchase Orders = 07) (07-10) Purchase Orders = 10) Above 10 PO's= 15			
11. Delivery Time (agreed on 07 Days)		08		08			
12. Sample Category A 13. Sample Category B 14. Sample Category C (Sample Evaluation)		05 03 01		09 If sample falls below the category C, (10 Marks for the sample shared will not be considered)			
15. Bank Statement / Audit Reports (Minimum of 03 Years)				03 (01Year Statement/report is equal to 01 Number)			
16. Employees details (Full Time)				03			
Total	-			50			
Passing Marks				30			

Initially, only the technical proposals will be opened on 26th June 2025 The Financial price proposals will remain sealed and will be held in custody by the purchaser. The technical proposals will be evaluated by the procurement committee. Amendments or changes to the technical proposals will not be allowed after opening. Bids of bidders who's sample is not approved by the committee may be rejected.

Annex VIII:

Sample Sharing Sheet

Sam	ple Sheet		
Sr.	Particulars	Qty	Remarks (By Committee)
1	Paper Ream	01	
2	Ball Point	01	
3	Pointer	01	
4	Box File	01	
5	Ring File	01	
6	Tissue Box	01	
7	Tissue Roll	01	
8	Hand Wash	01	
9	Signature Gel Pen	01	
10	Bath Soap	01	
11	Air Freshener	01	
12	Insect Killer	01	

(Sample will be returned once the Procurement Process is Completed)

Annex IX:

General Terms and Conditions for the Purchase of Goods/Services

The submission of any bid shall constitute acceptance of the SHARP General Terms and Conditions for the Purchase of Goods/ Services, except to the extent they may be modified by special conditions attached to the Contract or Purchase Order (PO). These General Terms and Conditions are then an integral part of the Contract or PO to which they are attached.

No additional or inconsistent provisions and no variations in or modifications of that Contract or PO made by the Contactor shall be binding unless agreed to in writing by the SHARP (hereinafter called the SHARP).

The Contractor shall not assign or transfer any of its obligations under the Contract/PO. It shall be solely responsible for the performance of the Contract/PO in every respect. The Contractor shall indicate the Contract/PO number on all correspondence which shall be addressed to the Bank, unless otherwise stated. The Contractor shall immediately report to the SHARP in writing any problems encountered which may jeopardize the performance of the Contract/PO.

The Contractor shall be responsible for obtaining and renewing at its own cost and in due time such approvals, consents, governmental and regulatory authorizations, licenses and permits as may be required or deemed necessary by the Bank to perform the Contract/PO.The Contractor agrees to provide the works or services (hereinafter called the "Services"), as the case may be, required hereunder in accordance with the requirements set forth in the Contract or PO documents. The Contractor undertakes to perform the Services hereunder in accordance with the highest standards of professional competence and integrity in the Contractor's industry, having due regard for the nature and purposes of the SHARP as an international organization and to ensure that the employees assigned to perform any Services under the Contract or PO will conduct themselves in a manner consistent therewith. The Services will then be rendered in (1) an efficient, safe, courteous and businesslike manner; (2) in accordance with any specific instructions issued from time to time by the SHARP's designated Project Manager; and (3) to the extent consistent with the above as economically as sound business judgment warrants. The Contractor shall provide the services of qualified personnel through all stages of this Contract/PO. The Contractor shall promptly replace any member of the Contractor's project team that the SHARP considers unfit or otherwise unsatisfactory. The Contractor represents and warrants that it is in compliance with all the applicable laws of the remuneration of the Contractor shall constitute the sole remuneration in connection with the Contract/PO. Contractor shall not accept for its benefit any trade commission, discount or similar payment in connection with activities pursuant to this Contract/PO or in the discharge of its obligations hereunder, and the Contractor shall use its best efforts to ensure that any subcontractors, as well as the personnel and agents of either of them, similarly shall not receive any such additional remuneration.

Contractor or the contractor's employees, subcontractors and subcontractor's employees shall, during the term of the Contract/PO strictly avoid carrying out any other assignments that may be in conflict with this assignment for the Bank.

The financial liability of the SHARP under this Contract/PO shall not exceed the total amount of the Contract/PO. Nothing in the Contract/PO is subject to the laws of Govt of Pakistan, unless otherwise specified in a specific provision of the contract/PO

The Contractor shall procure and maintain during the entire period of performance of this Contract/PO, all adequate insurance required by law in the jurisdiction where the Services will be performed. Upon request of the SHARP, the Contractor shall be able to furnish evidence of such insurance, or can be asked to take complementary coverage in order to meet the requirements of the present article.

The Contractor shall furnish all documents and technical information that the SHARP may deem necessary for the performance of the Contract/PO. The Contractor shall, in the language requested, attach to each unit of the goods any information necessary for their maintenance and operation.

Payment will normally be made through check or bank transfer within 15 days after receipt and acceptance of the Services or from receipt of a correct signed invoice whichever is later. Invoices must be sent in duplicate (one original and one copy) to Finance Department at the following address: Finance Department Plot # 17, Ser vice Road, Sector I-11/3 Islamabad

Islamabad

Appropriate documentation should accompany all invoices. Irrespective of their nature, all claims of the contractual parties, other than warranty claims, arising from or in any way connected with the Contract/PO, shall be asserted within six (03) months after its termination.

The Contract/PO Number must appear on all invoices, shipping documents, packing slips, packages and correspondence.

The SHARP may, at any time by written order designated or indicated to be a change order, make changes to the Contract/PO or any part thereof.

If any such change increases or decreases the cost of and/or the time required for the performance of any part of the Contract/PO, an equitable adjustment shall be made in the Contract/PO price or time schedule or both, and the Contract/PO shall accordingly be amended. No change in, modification of, or revision to the Contract/PO shall be valid unless in writing and signed by an authorized representative of the SHARP.

Prices indicated in the Contractor's bid shall, at all times, be deemed to be firm and not subject to revision. The Contractor warrants that the Services provided under this Contract/PO will conform to the specifications, or other descriptions furnished or specified by the SHARP.

If the Contractor fails to comply with the above requirements, the SHARP may after notice to the Contractor, take action at the Contractor expense which in the opinion of the SHARP is necessary.

The Contractor shall ensure that itself and all Contractor personnel observe and comply with all applicable safety rules including those specified by the Contractor and the SHARP and the SHARP's fire, safety and security regulations. The Contractor shall ensure that any work areas assigned by the SHARP to the Contractor are cleaned daily and remain free of hazards.

The SHARP may at any time suspend the performance of the Contract/PO or any part thereof, even for its

convenience, by a written notice specifying the part to be suspended, the effective date and the anticipated period of suspension. The SHARP shall not be responsible for the cost of the Contractor's further performance of the suspended part after the Contractor has been directed to suspend performance.

Suspension of the Contract/PO shall not prejudice or affect the accrued rights or claims and liabilities of either party to this Contract/PO.

The SHARP may, by written notice, without the authorization of a court or any other authorization and without prejudice to any other remedy, terminate the Contract/PO in whole or in part: If the Contractor fails to performany of its contractual obligations and does not immediately rectify such failure after receipt of a written notice by the SHARP;

If the Contractorbecomesinsolvent or bankrupt or ceases paying its debts generally as they mature. For convenience, withoutassigning any reasonTermination of the Contract/PO in whole or in part by the Bank is not limited to a fundamental breach of Contract/PO and shall not prejudice or affect the accrued rights or claims and liabilities of either party to this Contract/PO.

If SHARP terminates the Contract/PO pursuant to paragraph 12.1 (i), the SHARP may procure, upon such terms and in such manner as it may deem appropriate, services and works similar to those not delivered and the Contractor shall be liable for any excess costs or damage caused to the SHARP by the Contractor's default. The SHARP reserves the right to offset costs, incurred by it in relation to the termination of the Contract/PO, from any monies due. In case of partial termination of the Contract/PO, the Contractor shall continue performance of the Contract/PO to the extent not terminated.

If the SHARP terminates the Contract/POpursuant toparagraph12.1

(iii) Forconvenience, the notice of such a termination shall state that termination is for the SHARP's convenience, the extent to which the performance under the Contract/PO isterminated, and the effective termination date. The SHARP will issue an equitable adjustment, not to exceed the total Contract/PO price, to compensateContractorfor:

- 53. theContract/PO price for the Servicesacceptedby SHARP but not paid previously and adjusted for any savings,
- 54. (ii) the costs incurred in the performance in the work terminated, including initial and preparatory expenses; (iii) the cost of settling and paying other Contractors, subcontractors under terminated agreements properly chargeable to the terminated portion of the Contract/PO and not included in items (i) and (ii) hereof; and (iv) a reasonable profit on item (ii) above.

If the Contractor is found to have engaged in any corrupt or fraudulent practices in connection with the Contract/PO, the SHARP may in its sole discretion do any or a combination of the following: (i) declare void or terminate this Contract; (ii) declare the Consultant ineligible to contract with the SHARP or to enter into contracts financed by the SHARP; and (iii) pursue legal proceedings against the Contractor. For purposes hereof,

"Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the procurement process or in Contract/PO execution.

"fraudulent practice" means a misrepresentation of foots in order to influence a procurement process or the execution of a Contract/PO to the detriment of the SHARP, and includes collusive practice among Bidders (prior to or alter bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the SHARP of the benefits of free and open competition.

The period of performance of the Services shall be as stated on the front of the Contract/PO. The schedule for submitting deliverables shall be as stated either in the statement of works attached to this Contract/PO or in front of this Contract/PO. Deliverables must be completed within the specified period.

13.2lf the Contractor fails to perform the Contract/PO or any part thereof within the specified period, the SHARP may, without prejudice to any other remedy under the Contract/PO, deduct from the Contract/PO price, as liquidated damages, a sum equal to 0.5% of the Contract/PO value for each week of delay until actual performance, up to a maximum of 5% of the Contract/PO value.

The Contractor shall be liable for all damages arising from its action or that of its agents, of which he or its agents could be held liable under the applicable laws.

The Contractor shall bear the full financial consequences of any material damage or personal injuries, including death which, through its action or that of its agents, may be suffered by himself, its agents, the SHARP or its agents or any third party.

The Contractor undertakes to indemnify and hold the SHARP and its agents and principals harmless against all claims, suits and losses that are due to personal injury (including death) or property damage to the extent caused, or alleged by a claimant to have been caused, connection with the performance of the Services under this Contract/PO, by (i) improper or defective work performed by the Contractor; (ii) improper or defective machinery, materials, supplies, implements, equipment or appliances provided, installed or used by the Contractor; and (iii) negligent or wrongful acts or omissions of the Contractor.

The Contractor agrees to indemnify and hold harmless the SHARP, its officers, employees and agents against all claims, suits and losses that arise from patent, trademark and/or copyright infringement by the Contractor. The Contractor further agrees and indemnifies the SHARP in any action against the SHARP by the Contractor's employees seeking further compensation for claims covered by the Contractor's worker's compensation insurance. The obligation set out in this Article shall survive the expirationor termination of the Contract/PO. The Contractor shall not, while performing the Contract/PO or at any timethereafter, use, or disclose in any manner prejudicial to or incompatible with the interests of the SHARP any information of a restricted or confidential nature that may come to its knowledge inconnection with the performance of this Contract/PO. The Contractor shall not use the SHARP's name or emblem without prior written authorization.

The parties shall make every effort to resolve any disagreement or dispute arising between them under or in connection with this purchase order amicably by direct informal negotiation. The party asserting the existence of a disagreement or dispute shall, promptly upon becoming aware of such disagreement or dispute, notify the other party in writing (such writing being referred to herein as the "Notice of Dispute") specifying the nature of the disagreement or dispute, and shall also provide such other information about the disagreement or dispute as the other party may reasonably require.

If, forty-five (45) days after the date the Notice of Dispute has been given, the parties have been unable to amicably resolve the dispute or difference, either party may

Require that such dispute be settled by arbitration in accordance with the UNCITRAL Arbitration Rules as at present in force.

The arbitral tribunal shall comprise one arbitrator jointly chosen by the parties. However, where the parties are unable to reach an agreement within sixty (60) days of notification of the Conciliation Notice, the Session Court shall become the appointing authority.

The arbitration shall take place in; Islamabad shall be in the English language. The resulting award shall be final and binding on the parties and shall be in lieu of any other remedy.

Nothing contained in this Contract shall be construed as or constitute a waiver, renunciation or other modification of any privileges, immunities and exemptions accorded to the SHARP under the Agreement Establishing the SHARP, international conventions or any other applicable laws.

The provision of this article shall remain in force after the termination of this contract.

This Agreement shall be governed by, enforced and construed in accordance with the laws of Government of Pakistan.

"Force Majeure" means any event or condition which (a) wholly or partially delays or prevents a party from performing any of its obligations under the Contract/PO, (b) is unforeseeable and unavoidable, (c) is beyond the reasonable control of such party, and (d) occurs without the fault or negligence of such party.

The party affected by such Force Majeure shall give prompt written notice to the other party of the nature and probable duration of such Force Majeure, and of the extent of its effects on such party's performance of its obligations hereunder.

During the continuance of such Force Majeure, the obligations of the affected party shall be suspended to the extent necessitated by such Force Majeure.

In the event of Force Majeure which delays performance of the Contract/PO or any part thereof by more than thirty (30) days, either party shall have the right, by notice to the other party, to terminate the PO.

If any provision of the Contract/PO is held to be invalid or unenforceable, the remainder of the Contract/PO will remain in full force and effect, and such provision will be deemed to be amended to the minimum extent necessary to render it enforceable.

The deliverable reports) and other creative work of the Contractor called for by this Contract/PO, including all written, graphic, audio, visual and other materials, contributions, applicable work product and production elements contained therein, whether on paper, disk, tape, digital file or any other media, (the "Deliverable Work") is being specially commissioned as work made for hire in accordance with the applicable copyright, data protection and design laws of the country governing the Contract/PO originated. The SHARP is the proprietor of the Deliverable Work from the time of its creation and owns all right, title and interest therein throughout the world including, without limitation, copyrights and all related rights. To the extent that it is determined that the Deliverable Work does not qualify as a work made for hire within the meaning of the applicable copyright, data protection and design laws of the country governing the Contract/PO, then the Contractor hereby irrevocably transfers and assigns to the SHARP all of its right, title and interest, throughout the Pakistan and in perpetuity, in and to the Deliverable Work, including without limitation all of its right, title and interest in copyright and related rights free of any claim by the Contractor or any other person, General Terms and Conditions for the Purchase of Goods, Works and Services.